

# **Reopening the Library: New Guidelines**

These hours, guidelines, and services are subject to change.

Updated 4/22/2021

# **EXPRESS**

The Fitchburg Public Library is pleased to announce that we will be opening for Express Services, beginning on Friday, May 7th, 2021.

With this change in service, we have new guidelines for patrons coming into the Library. Please read all of these guidelines and our <a href="COVID-19 Policy">COVID-19 Policy</a> before your visit and observe newly posted signs throughout the building.

Thank you, -Library Staff

# **Health & Safety**

For the health and safety of all patrons and staff, all visitors are required to adhere to the following guidelines:







**Protect yourself and others against COVID-19** 

# **Library Hours**

Mondays In Person 9:00 am - 8:00 pm
Tuesdays Curbside 9:00 am - 8:00 pm
Wednesdays In Person 9:00 am - 8:00 pm
Thursdays Curbside 9:00 am - 8:00 pm
Fridays In Person 10:00 am - 6:00 pm
Saturdays Curbside 10:00 am - 5:00 pm
Sundays CLOSED

#### **Services & Guidelines**

#### In-Library Services\*:

- Holds-pickup from the open hold shelf.
- Browsing the collections.
- Computer use and printing.
- Reference assistance.
- Reader's advisory.
- Technology help.
- WiFi access.

### **Curbside Pickup:**

Please call us at 608-729-1790.

#### When to call:

Tuesdays & Thursdays 9:00 am - 7:00 pm Saturdays 10:00 am - 4:00 pm

#### Please know:

- Face masks are required when picking up curbside orders.
- Social distancing should be maintained with other patrons and with staff who are placing books out for pickup.
- Curbside is for same-day pickup ONLY.
- Pickup can be requested once per day.
- Items that are currently waiting for you on the hold shelf can be ready for pickup within 1 hour.
- Items that are available in our library can be ready for pickup within 2 hours.
- Orders need to be picked up within 2 hours.
- Have your library card number ready.
- If you do not reach us on the first try, please call again. Orders must be placed directly with staff, and cannot be arranged over voicemail or email.

#### **Online Library Services:**

- The 2021 Summer Reading Program through Beanstack.
  - June 11<sup>th</sup> August 7<sup>th</sup>, more information coming soon!
    - Pre-registration starts June 1<sup>st</sup>.
- Virtual programs for children and adults on our Facebook page.
- Digital access to our <u>databases</u>.
- Access to Wisconsin's Digital Library through OverDrive.

<sup>\*</sup>Some of these services may be limited.

#### Please Know:

- ALL returned materials must be placed in a book drop.
  - o Returned materials will not be accepted at any service point in the building.
  - o Returned materials will be quarantined for a period of time before check-in.
- Touch screens and toys have been removed from the Children's Library to maintain a clean and sanitary environment for patrons.
- The Library will not have print newspapers available.
- The following rooms in the building are CLOSED until further notice:
  - Meeting Room
  - Conference Room
  - o All Study Rooms
  - Quiet Reading Room
  - Fitchburg Room
  - Storytime Room
- Public computers & WiFi:
  - o Computer sessions have been adjusted to 1 hour per day.
  - o Staff will not be extending computer sessions.
  - Express WiFi stations are designated around the library for individual use, and have a limit of 1 hour per day.
- Material donations will be limited to 20 items at a time. Please see more information about giving to the Library on our <u>website</u>.
  - Donations must be placed in designated bin.
  - Donations will not be accepted at any service point in the building.